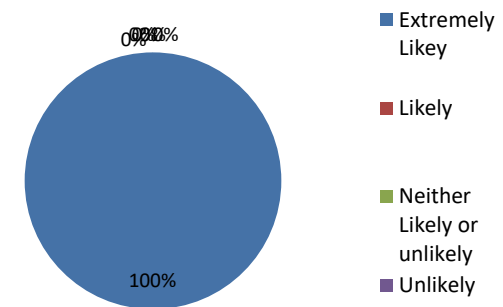


Period: January 2023
 No. of Surveys: 13

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	13	0	0	0	0	0	13
Extremely Likey	13	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Extremely Likely Comments They are very good in dealing with patients, look after your need in the right way. I am happy to be at this practice. Very well been with GP Practice for a very long time. This surgery is very good and easy to get an appointment and doctors are very good. Reception staff very helpful. I am very happy here because I can discuss my problem with doctor. I am comfortable and feel better with GPs, Reception staff, nurse and manager. I would happily recommend friends and family because of the service I receive. I have friends who do not have the support of their doctors, or get appointments when they need to. GP and staff very good service. Because I have been registered here for a very long time and I can trust my GP and speak to them easily. We are happy as we get appointment when come. GPs give good treatment. Receptionists, nurse and manager take care. I am very happy with the surgery it is near to my house and whenever I need appointment I do get it. Reception staff is very helpful and friendly. I am satisfied as treated well and looked after well by GPs. All staff including nurse and manager take time and sort out our problems when needed. Get appointment. GP listen, treat give medicine and refer as well. GPs concern for every patient is remarkable. I always get help and support when I am in need. Bless. And the staff is so supportive. I would like to thank GP & the staff from bottom of my heart.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.